KRA Status Check And Validation Process

As per the SEBI Circular on Know Your Client (KYC) norms for the securities market, it is mandatory for clients to independently validate themselves on the KRA website.

Our records indicate that your validation process is incomplete. As a result, you may not be able to trade in the securities markets after March 31, 2024.

Please note that the process is straightforward and can be completed quickly.

To complete the validation of your records, please follow these steps:

Step1:

- a. Find your registered KRA by visiting <u>www.cvlkra.com</u>.
- b. Navigate to "KYC enquiry" and then select "Submit your PAN".

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Your current KRA agency will be identified as shown in the image above. You should then visit the relevant KRA as described in STEP 2 below.

Step 2:

Visit the KRA verification site, follow the on-screen instructions, and complete the validation using an OTP.

- CVLKRA: <u>Click here</u>
- KARVY KRA: Click here
- NDML KRA: <u>Click here</u>
- DOTEX KRA: Click here
- CAMS KRA: <u>Click here</u>

For example, for CVL KRA, the steps to follow for validation are as follows. For other KRAs, the on-screen instructions will guide you.

Step 3:

- Verify your email and mobile number by generating and entering an OTP.
- Click the 'Proceed with Aadhaar Validation' button to start Aadhaar validation.
- Follow the on-screen instructions and complete the validation using an OTP.



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You may experience delays in receiving the OTP, which is beyond our control, so you might need to try again after some time. Alternatively, if there is a mismatch between your Aadhaar data and KRA data, the system may show a failure in the validation process.

Step 4: If validation fails, please follow these steps:

- For Individuals, please visit <u>https://rekyc.plindia.com/</u> to use the Online rekyc module and modify data. If you do not know your credentials, please visit <u>https://plclients.co.in</u>, enter your trading ID and click FORGOT PASSWORD to receive login credentials in your registered mail id. Use these credentials to login for REKYC.
- Alternatively, download the KRA form from <u>https://www.plclients.co.in/DownloadPath/KYC%20Form%20-</u> <u>%20Individual_oct22.pdf</u>, complete it, and submit it along with the required supporting documents to the nearest branch or your Relationship Manager (RM)
- For non-individuals: Download the KRA form from <u>https://www.plclients.co.in/DownloadPath/KYC%20Form%20-</u> <u>%20Non%20Individual_jan22.pdf</u>, complete it, and submit it along with the necessary supporting documents to the nearest branch.

Once the request is submitted, it may take up to 5 working days for the records to be updated at the KRA and exchanges. To track the status of your KYC verification, visit <u>www.cvlkra.com</u> and navigate to 'KYC Enquiry' or contact the support team of the respective KRA.

By following these steps, you can ensure that your KYC records are updated before the deadline. For further assistance, contact your Relationship Manager or visit the nearest Branch, or call us at 1860 210 2222.

Regards, Team Client Relations!! Email : <u>customerconnect@plindia.com</u> Call: 1860 210 2222