

## Investor Grievance Redressal Escalation Matrix for Prabhudas Lilladher Private Limited- Stock Broker and Depository Participant

### For Stock Broking related Services

Details of	Contact Person	Address	Contact No.	Working Hours	Email Id
Customer care	Mrs. Sandhya Pujari	3rd Floor, Sadhana House, Worli, Mumbai - 400018	7968158400	8.30.am to 5.30 PM	grievance-br@plindia.com
Head of Customer care	Mr. Kuljeet Kataria	3rd Floor, Sadhana House, Worli, Mumbai - 400018	022-6632-2425	8.30.am to 5.30 PM	kuljeetkataria@plindia.com
Compliance Officer	Mr. Swapnil Padval	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2394	8.30.am to 5.30 PM	co@plindia.com
CEO / Designated Director	Mr. Sandip Raichura	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2390	8.30.am to 5.30 PM	sandipraichura@plindia.com

### For Depository Participant related services

Details of	Contact Person	Address	Contact No.	Working Hours	Email Id
DP Services	Ms Prachi Shinde	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2452	9.30.am to 6.00 PM	grievance-dp@plindia.com
Head of DP Services	Ms Geeta More	3rd Floor Sadhana House, Worli, Mumbai – 400018	022-6632-2451	9.30.am to 6.00 PM	geetamore@plindia.com
Compliance Officer	Mr. Swapnil Padval	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2394	8.30.am to 5.30 PM	co@plindia.com
CEO / Designated Director	Mr. Sandip Raichura	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2390	8.30.am to 5.30 PM	sandipraichura@plindia.com

### For Investment Advisers (IA) and Research Analysts (RA)

Details of	Contact Person	Address	Contact No.	Working Hours	Email Id
Customer Care	Tushar Raut	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2362	8.30 am to 5.30 pM	grievance-br@plindia.com
Head of Customer Care	Kuljeet Katarai	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2425	8.30.am to 5.30 pm	KuljeetKataria@plindia.com
Compliance Officer	Mr. Swapnil Padval	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2394	8.30.am to 5.30 PM	co@plindia.com
CEO / Principal Officer	Mr. Sandip Raichura	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2390	8.30.am to 5.30 PM	sandipraichura@plindia.com