

# PL QuicKYC

STEP BY STEP GUIDE TO AI WEB MANUAL



# Why Choose QuicKYC?













#### Fully Digital

Complete account opening from anywhere.

# Fast Activation

Account ready within 24 hours

#### Paperless Process

Environmentally friendly and hassle-free

# Secure & Verified

Multi-layer authentication for safety

# No Charges

Free account opening

# **Pre-Requisites Checklist**



#### Ensure you have the following:

01

Aadhaar card linked to your mobile number and a DigiLocker account

02

Valid email ID and mobile number

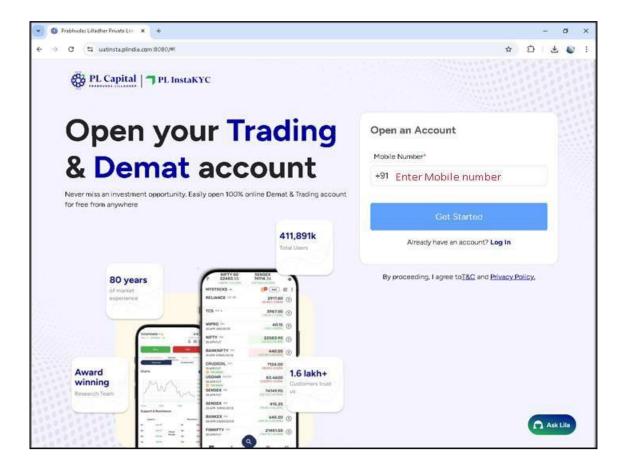
03

PAN card, Aadhaar details, bank details, and income proof (last 6 months' bank account statement) – mandatory for F&O/Commodity Trading

# **Mobile Verification for Account Opening Process**



- Enter the 10-Digit mobile number (for all future communication).
- An OTP (One Time Password) will be sent via SMS. Enter OTP to verify your number.
- If the OTP is not received within 30 seconds, Click to resend OTP

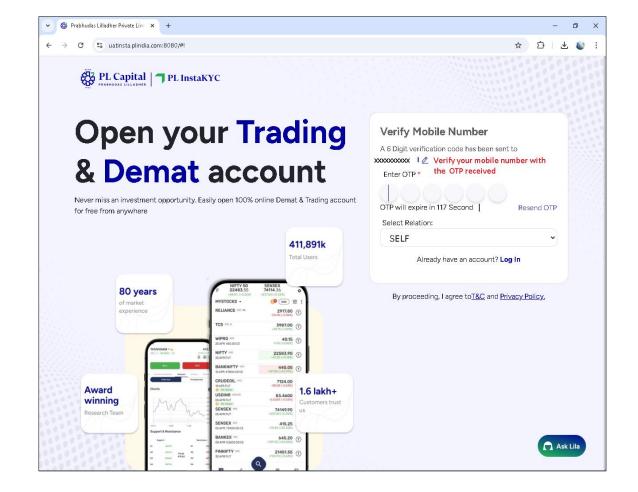


# **Mobile Verification for Account Opening Process**



- A one-time password (6 Digit OTP) will be sent to the provided Mobile number. If the OTP is not received with 1 Minute, click on "Resend OTP". Enter the OTP in the provided space as shown in the image below
- You will receive an OTP via SMS from PL as shown below:

'111111' is your OTP for mobile number verification and to opt-in for WhatsApp communication from Prabhudas Lilladher



# **Mobile Verification for Account Opening Process**



### **Troubleshooting Tips:**

- If OTP is not received, please wait 1 minute before requesting a resend.
- Verify network coverage on your phone.
- Ensure your number is linked to Aadhaar for verification.
- You can make up to 3 resend attempts. After reaching the limit, wait 15-20 minutes before trying again.
- OTP is valid for 60 seconds only.

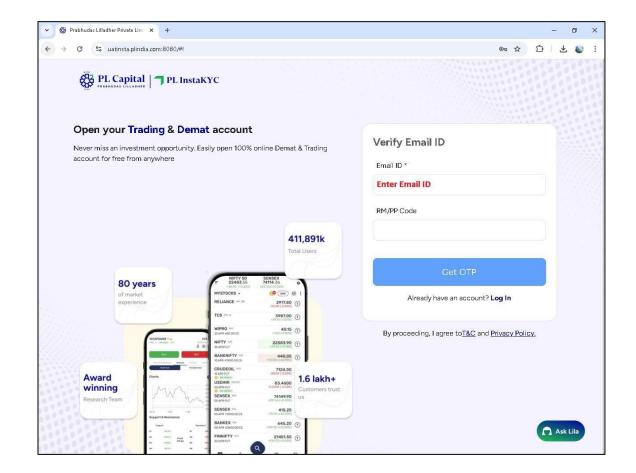
### **Email ID Verification**



- Enter the Email ID (for all future communications)
- An OTP will be sent to your email
- Check both Inbox and Spam folders for the OTP
- Enter the OTP to verify your email

#### **Important Notes:**

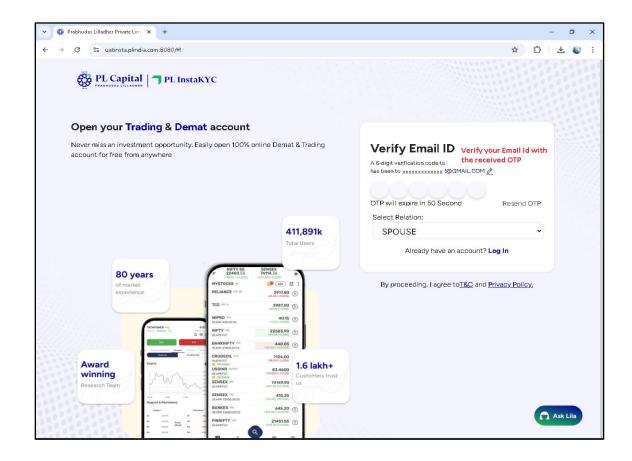
- Use an email address you regularly access
- Add PL-CRdept@plinidia.com to safe sender or remove it from spam
- OTP expires in a few minutes
- Email OTP is different from mobile OTP



### **Email ID Verification**



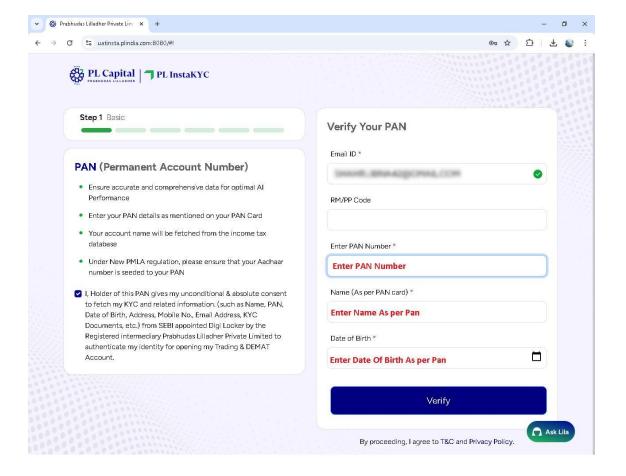
- A one-time password (OTP) will be sent to the provided email ID
- If the OTP is not received, click on "Resend OTP" to have it sent again to the registered email ID. Enter the OTP in the provided space as shown in the image



#### **PAN Verification**



- Enter PAN details, PAN Number, Name(As per PAN), Date of birth (DOB)
- Click on Verify button
- The PAN details entered will be verified against the Income Tax database. The confirmation page will display the client's name as registered with the Income Tax department. The account will be opened using the retrieved name.



### **PAN Verification**



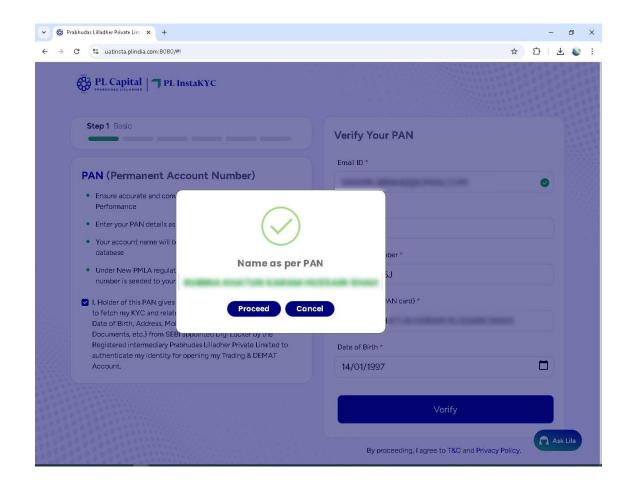
- Click "Proceed" to continue or "Cancel" to re-fill the data.
- Click on Proceed button to continue.
- If an error occurs, please refer to the solutions mentioned below.

#### **Name Mismatch**

- 1. Enter your name exactly as it appears on your PAN card.
- 2. Include or exclude your middle name as per your PAN record.
- 3. Do not use initials if your full name is mentioned on the PAN card.

#### **DOB Format**

- 1. Use DD/MM/YYYY format
- 2. Cross-check DOB with your PAN card.
- 3. Ensure year is entered correctly



### **PAN Verification Failed Reasons**



#### Why name might be different from PAN?

• The printed name on your PAN card may be a shortened version of your full name stored in the Income Tax database due to space constraints. Additionally, data entry errors during the PAN issuance process could lead to mismatches between the physical card and the digital record..

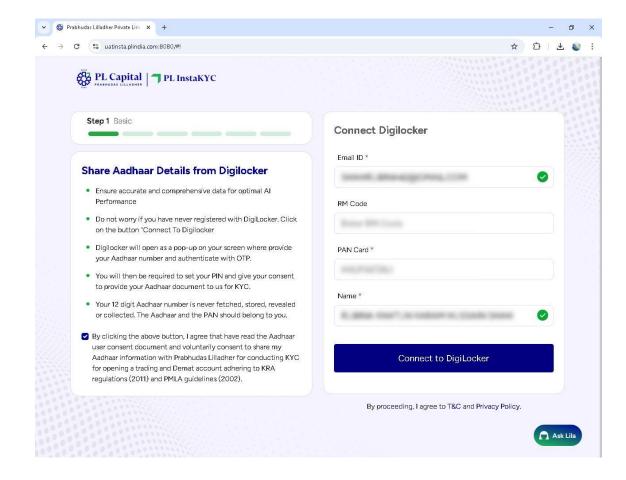
#### Include what to do if Income Tax verification fails?

- Check your details on the Income Tax e-Filing portal under your profile.
- Ensure that you are registered on the Income Tax e-Filing portal. If not, registration is mandatory for verification.

### **Connect to Digi Locker Process**



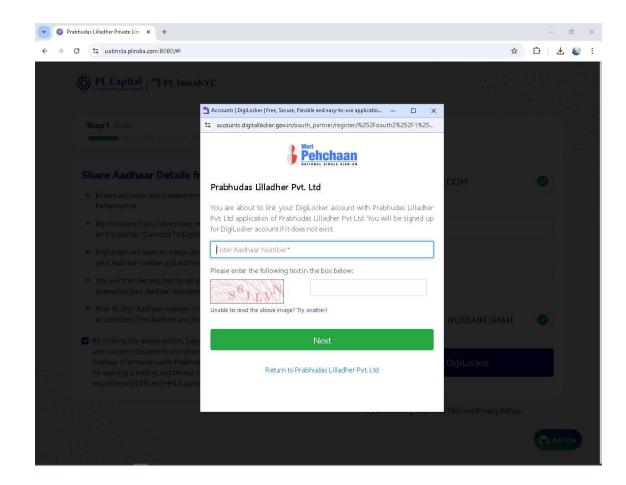
- Upload documents with a single click through Digilocker. The Aadhaar card must be linked to the mobile number.
- Click on the "Connect to Digilocker" button.



### **Digi Locker Process**



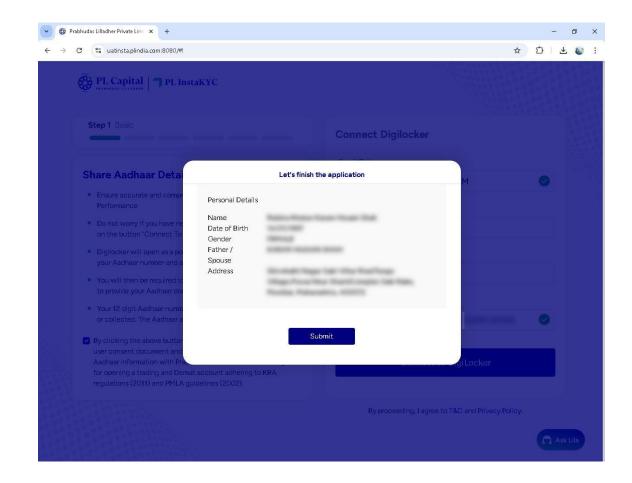
- DigiLocker will appear as a pop-up on the screen.
- Enter your Aadhaar number and authenticate using the OTP sent to your registered mobile number.
- Click Next to proceed.
- If using DigiLocker for the first time:
- Enter your Aadhaar number and OTP.
- Click on "Register PIN" and enter your date of birth.
- Once the PIN is registered, enter the PIN to continue.
- Allow the document to be fetched from DigiLocker.
- The document list will be displayed; check the box and click "Allow"



# **Digi Locker Process**



- The successful message page will be displayed on the screen. Verify the fetched documents
- Click on Submit button



# **Trading Segments Info**

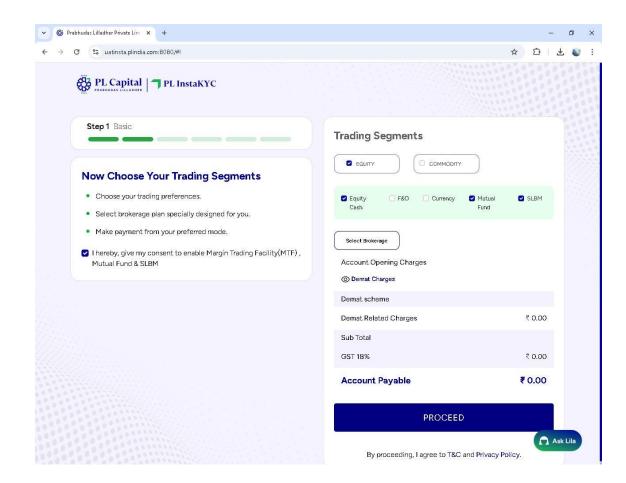


- Equity Trading (Stocks): This involves buying and selling shares of companies. When you buy stocks, you own a small part of the company. You can make a profit if the stock price increases and you sell it at a higher price than your purchase price.
- Commodity Trading: Commodities are basic goods such as gold, oil, and agricultural products like wheat. In commodity trading, you buy and sell these goods or their futures contracts (agreements to buy or sell at a future date for a predetermined price). The goal is to profit from price fluctuations.
- Currency Trading (Forex): In currency trading, you buy and sell currencies like the US Dollar, Euro, or Indian Rupee. Traders make profits based on changes in exchange rates between two currencies over time.
- **Derivative Trading:** Derivatives are financial contracts whose value is derived from an underlying asset, such as a stock, commodity, or currency. Common derivatives include futures and options, where you agree to buy or sell an asset at a later date at a predetermined price. These contracts are often used to hedge risks or speculate on price movements.
- Options Trading: Options provide the right (but not the obligation) to buy or sell an asset (such as a stock) at a specific price before a set expiration date. Traders use options to speculate on price movements or hedge risks. There are two types of options: call options (which give the right to buy) and put options (which give the right to sell).

# **Trading Segments**



- Select the checkbox for the segment and brokerage plan as per the requirement.
- Choose the brokerage plans for the opted segments. The brokerage details will appear under the rate column.
- If Derivative OR Currency segments are selected, the income proof document must be uploaded.
- The purpose of uploading this document is to confirm your financial stability and ensure that you can manage the potential risks involved in these markets. This helps safeguard both the trader and the platform from issues such as significant financial losses.



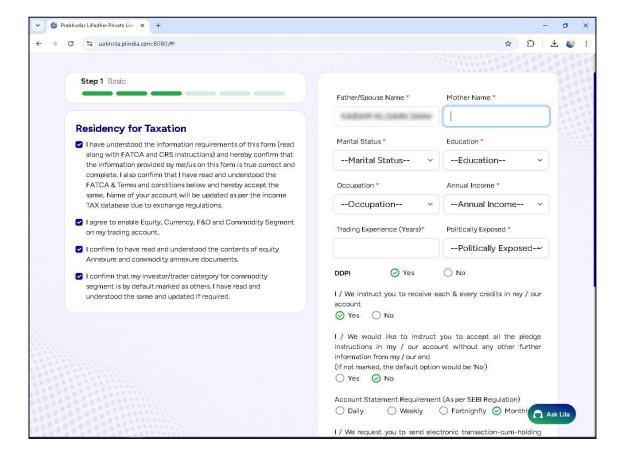
### **Residency and Taxation**



#### Fill in the following details:

- The Father's/Spouse's name will be pre-filled from DigiLocker, or you can enter it manually.
- Enter your Mother's name.
- Select your marital status, education, occupation, and annual income.
- Enter your trading experience (in years).
- If you are not a Politically Exposed Person (PEP), select "No".

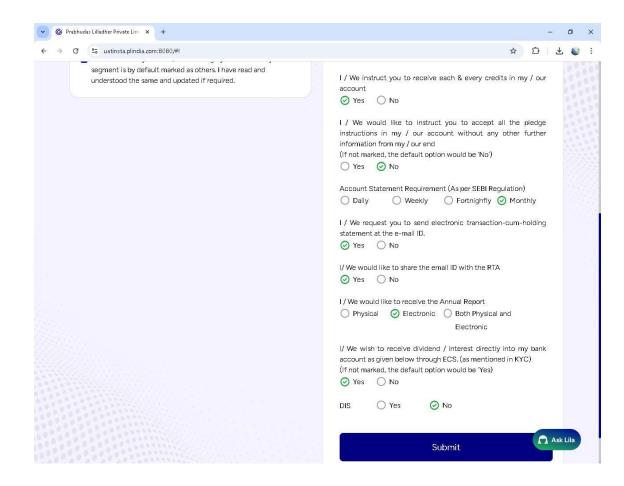
A Politically Exposed Person (PEP) is someone who currently holds or has recently held a significant public position, such as a government official, politician, judge, military leader, or head of a state-owned company. Due to their influence, PEPs are considered at a higher risk for activities such as bribery or money laundering. Financial institutions are required to take extra steps to assess and monitor PEPs to mitigate these risks



# **Residency and Taxation**



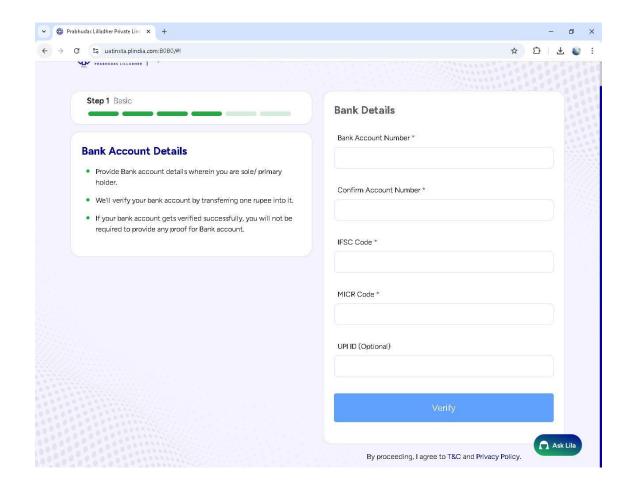
- Select the frequency at which funds should be settled: Daily, Weekly, Fortnightly, or Monthly.
- Next, choose whether to activate DDPI (Demat Debit and Pledge Instructions) - a highly beneficial tool that simplifies the process of selling shares from your Demat account.
- The default options are pre-set. If any changes are required, select "Yes" or "No" accordingly.
- Finally, click the 'SUBMIT' button.



# **Verify Bank Details**



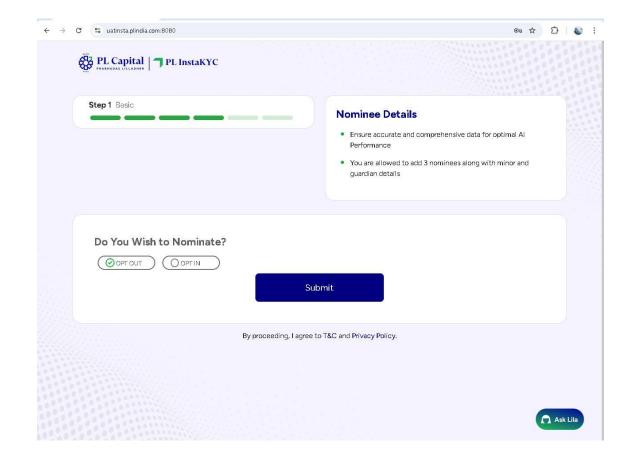
- Enter your bank account number and confirm it.
- If you need to add a UPI ID, enter it and click
  "Verify."
- Once 'SUBMIT' is clicked, ₹1 will be deposited into the account for verification.
- If the account number entered is invalid, either proceed with the entered account or re-enter the correct details.
- Enter the IFSC Code and MICR Code of the account.



### **Nominee Details**



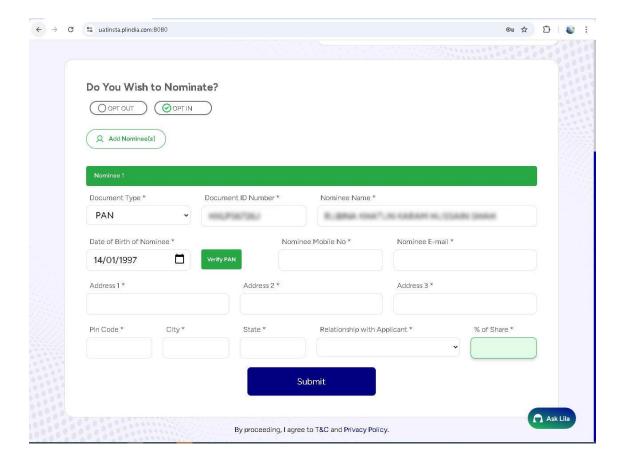
- At this stage, you can choose to add a nominee to your Demat account by clicking "Opt-in." This will redirect you to the relevant page, where you must fill in the required details.
- Select "Opt-out" if you do not wish to add a nominee.
- Choose the document type from the dropdown menu
  (PAN or Aadhaar).
- 1-If PAN is selected, enter the nominee's PAN, full name (as per PAN), and date of birth (DOB), then verify the PAN details.
- 2-If **Aadhaar** is selected, you will be redirected to **DigiLocker**, where you must complete the verification process. The nominee must have a **DigiLocker account**



### **Nominee Details**



- Enter the nominee's mobile number and email.
- Select the relationship with the applicant.
- Enter the nominee's address.
- Add the nomination allocation percentage.
- Provide guardian details in case of a minor nominee.
- Up to 3 nominees can be added, and percentage allocation can be set for each.
- The nomination allocation percentage should not exceed 100%.



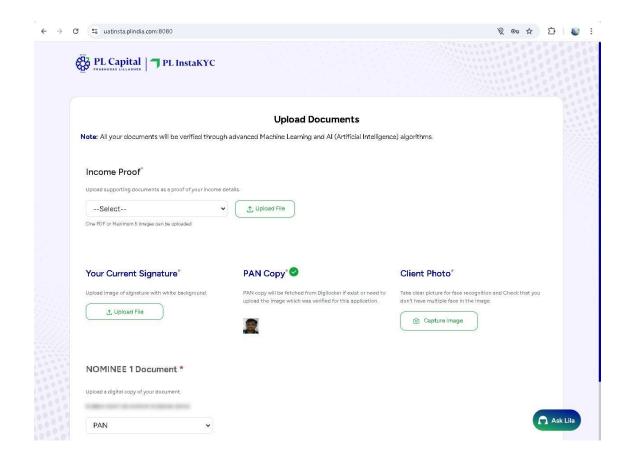
### **Document Upload**



# All documents will be verified through Al (Artificial Intelligence)

#### **Upload applicant's documents**

- Signature: Current Signature which is same on PAN Card
- Client PAN: If PAN details are not fetched from Digi Locker, then please upload PAN Copy
- Client Photo: Click on capture image button and capture live photo with live location and click on submit. (For a successful liveness selfie, ensure good lighting and a clear, simple background with your face fully visible.
- Nominee: If the document type selected is 'PAN', upload the applicant's nominee's PAN card
- If selected segment is derivatives, currency and commodity, then upload income proof, latest ITR or 6 months bank statement
- If all documents are successfully verified by AI, customer will be redirected for e-signing.



### **Document Upload**



# All documents will be verified through Al (Artificial Intelligence)

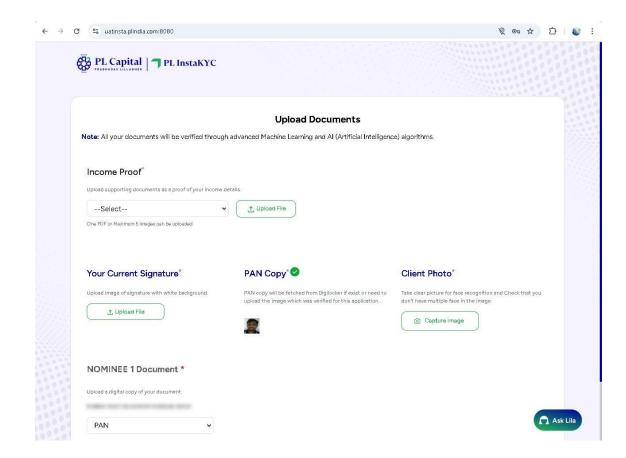
#### Upload the applicant's documents.

#### 1. Income proof documents can include:

- Salary slips
- Bank statements
- Tax returns
- Investment or trading income statements

#### 2- Al Document Verification:

- Upload your identification documents, which will be verified against the fetched data.
- Liveness Selfie: Take a real-time selfie to confirm your presence.
- The AI system will compare your document photo with the liveness selfie to verify your identity.
- Based on the analysis, the system will either approve or reject your application.

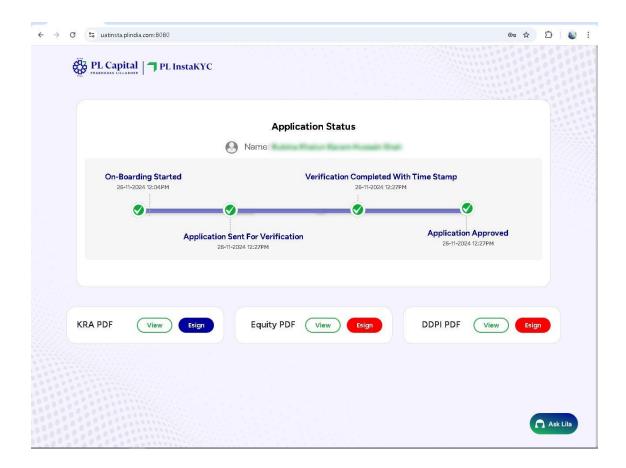


### **E-Sign Process**



#### All documents are approved using Al

- Proceed to perform an e-signature, which will redirect to the NSDL website. Authorize NSDL e-Gov to use Aadhaar/Virtual ID for the e-sign. Then, enter the Aadhaar/Virtual ID and click on "Send OTP."
- Pressing the "Submit" button will affix the e-sign on the PDF-AOF, PDF-KRA, and PDF-DDPI.
- Once the e-sign is completed, the KYC process is finished, and an email and message confirming client code activation will be received.



### **Generation of Client Code**



- Once the document is e-signed, the data moves into PL-HO's back-office software for Trading & Demat account
- Trading and demat account shall be opened before end of the next day. Client code will also be Login ID
- An email and SMS will be sent informing the activation of the trading code, followed by a welcome letter containing the login ID and password
- Client can now download PL Digi trade App from Android Play Store/Apple App Store and start trading

# **Support**



#### Contact PL QuicKYC Desk for routine queries & application processing issues

Call or WhatsApp on +91 8291994788 | Email to instakyc@plindia.com

#### Physical documents may be sent to:

3rd Floor, Sadhana House, 570, P. B. Marg, Behind Mahindra Tower, Worli,

Mumbai - 400 018, INDIA

Escalations to be addressed to Mr. Jigar Makwana on +91 80802 73688 / Jigar Makwana@plindia.com





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