

Investor Grievance Redressal Escalation Matrix for Prabhudas Lilladher Private Limited- Stock Broker and Depository Participant

For Stock Broking related Services

Details of	Contact Person	Address	Contact No.	Working Hours	Email Id
Customer care	Mrs. Sandhya Pujari	3rd Floor, Sadhana House, Worli, Mumbai - 400018	7968158400	8.30.am to 5.30 PM	grievance-br@plindia.com
Head of Customer care	Mr. Kuljeet Kataria	3rd Floor, Sadhana House, Worli, Mumbai - 400018	022-6632-2425	8.30.am to 5.30 PM	kuljeetkataria@plindia.com
Compliance Officer	Mr. Swapnil Padval	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2394	8.30.am to 5.30 PM	co@plindia.com
CEO / Designated Director	Ms. Jaishri Rohra	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2390	8.30.am to 5.30 PM	sandipraichura@plindia.com

For Depository Participant related services

Details of	Contact Person	Address	Contact No.	Working Hours	Email Id
DP Services	Ms Prachi Shinde	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2452	9.30.am to 6.00 PM	grievance-dp@plindia.com
Head of DP Services	Ms Geeta More	3rd Floor Sadhana House, Worli, Mumbai – 400018	022-6632-2451	9.30.am to 6.00 PM	geetamore@plindia.com
Compliance Officer	Ms. Jaishri Rohra	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2394	8.30.am to 5.30 PM	co@plindia.com
CEO / Designated Director	Mr. Sandip Raichura	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2390	8.30.am to 5.30 PM	sandipraichura@plindia.com

For Investment Advisers (IA) and Research Analysts (RA)

Details of	Contact Person	Address	Contact No.	Working Hours	Email Id
Customer Care	Tushar Raut	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2362	8.30 am to 5.30 pM	grievance-br@plindia.com
Head of Customer Care	Kuljeet Katarai	3rd Floor Sadhana House, Worli, Mumbai – 400018	022-6632-2425	8.30.am to 5.30 pm	KuljeetKataria@plindia.com
Compliance Officer	Ms. Jaishri Rohra	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2394	8.30.am to 5.30 PM	co@plindia.com
CEO / Principal Officer	Mr. Sandip Raichura	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2390	8.30.am to 5.30 PM	sandipraichura@plindia.com