

Annexure – C
Investor Complaints Data for Prabhudas Lilladher Pvt. Ltd.
CDSL – SEBI Registration No. IN-DP-439-2019 – Data for the Month End as on 31st January, 2026

Sr. No.	Received from	Carried Forward from previous month	Received During the Month	Total Pending#	Resolved*	Pending complaints for < 3 months	Pending complaints > 3months	Average Resolution time^ (in days)
1	Directly from Investors	1	23	7	17	0	0	3
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources (if any) DP	0	0	0	0	0	0	0
	Grand Total	1	23	7	17	0	0	3

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	Apr-25	1	11	11	1
2	May-25	1	18	16	3
3	Jun-25	3	1	4	0
4	Jul -25	0	0	0	0
5	Aug-25	0	17	15	2
6	Sep - 25	2	9	11	0
7	Oct -25	0	16	14	2
8	Nov- 25	2	13	15	0
9	Dec- 25	0	16	15	1
10	Jan-26	1	23	17	7
11					
12					
	Grand Total	10	124	118	16

* Should include complaints of previous months resolved in the current month, if any

** Should include total complaints pending as on the last day of the month, if any.

Trend of annual disposal of complaints

Sr. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2021-2022	0	16	16	0
2	2022-2023	0	82	78	29
3	2023-2024	29	103	100	23
4	2024-2025	24	182	184	22
	Grand Total	53	383	378	74

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Investor Complaints Data for Prabhudas Lilladher Pvt. Ltd.
NSDL – SEBI Registration No. IN-DP-439-2019 – Data for the Month End as on 31st January, 2026

Sr. No.	Received from	Carried Forward from previous month	Received During the Month	Total Pending#	Resolved*	Pending complaints for < 3 months	Pending complaints > 3months	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources (if any) DP	0	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0	0

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	Apr-25	0	0	0	0
2	May-25	0	0	0	0
3	Jun-25	0	0	0	0
4	Jul-25	0	0	0	0
5	Aug-25	0	0	0	0
6	Sep-25	0	0	0	0
7	Oct-25	0	0	0	0
8	Nov-25	0	0	0	0
9	Dec-25	0	0	0	0
10	Jan-26	0	0	0	0
11					
12					
	Grand Total	0	0	0	0

^{*} Should include complaints of previous months resolved in the current month, if any

^{**} Should include total complaints pending as on the last day of the month, if any.

Trend of annual disposal of complaints

Sr. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2022-2023	0	0	0	0
2	2023-2024	0	0	0	0
3	2024-2025	0	1	1	0
4	2025-2026	0	0	0	0
	Grand Total	0	1	1	0