

**Annexure – B**
**Investor Complaints Data for Prabhudas Lilladher Pvt. Ltd.**
**Stock Broker – SEBI Registration No. INZ000196637 – Data for the Month End as on 31<sup>st</sup> March 2026**

| Sr. No. | Received from             | Carried Forward from previous month | Received During the Month | Total Pending# | Resolved* | Pending complaints for < 3 months | Pending complaints > 3months | Average Resolution time <sup>^</sup> (in days) |
|---------|---------------------------|-------------------------------------|---------------------------|----------------|-----------|-----------------------------------|------------------------------|--|
| 1       | Directly from Investors   | 5                                   | 24                        | 7              | 22        | 7                                 | 0                            | 7  |
| 2       | SEBI (SCORES) / Smart ODR | 0                                   | 3                         | 2              | 1         | 0                                 | 0                            | 10   |
| 3       | Stock Exchanges           | 0                                   | 0                         | 0              | 0         | 0                                 | 0                            | 0  |
| 4       | Other Sources (if any) DP | 3                                   | 14                        | 1              | 16        | 1                                 | 0                            | 1  |
|         | <b>Grand Total</b>        | <b>8</b>                            | <b>41</b>                 | <b>10</b>      | <b>39</b> | <b>8</b>                          | <b>0</b>                     | <b>0.76</b>                                    |

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

**Trend of monthly disposal of complaints**

| Sr. No. | Month           | Carried forward from previous month | Received | Resolved* | Pending# | Average Resolution time <sup>^</sup> (in days) |
|---------|-----------------|-------------------------------------|----------|-----------|----------|--|
| 1       | April, 2025     | 10                                  | 30       | 32        | 2        | 0.60   |
| 2       | May, 2025       | 8                                   | 34       | 30        | 12       | 1.5  |
| 3       | June, 2025      | 10                                  | 10       | 11        | 9        | 2.5  |
| 4       | July, 2025      | 9                                   | 20       | 18        | 11       | 1.6  |
| 5       | August, 2025    | 11                                  | 44       | 43        | 10       | 0.70   |
| 6       | September, 2025 | 10                                  | 30       | 32        | 8        | 0.94   |
| 7       | October, 2025   | 8                                   | 35       | 28        | 14       | 1.10   |
| 8       | November, 2025  | 14                                  | 31       | 36        | 9        | 0.83   |
| 9       | December, 2025  | 9                                   | 40       | 43        | 6        | 0.69   |
| 10      | January, 2026   | 6                                   | 52       | 38        | 20       | 0.79   |
| 11      | February, 2026  | 19                                  | 30       | 41        | 8        | 0.73   |
| 12      | March, 2026     | 8                                   | 41       | 39        | 10       | 0.76   |

\*Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

| Sr. No. | Year    | Carried forward from previous year | Received | Resolved** | Pending## |
|---------|---------|------------------------------------|----------|------------|-----------|
| 1       | 2021-22 | 1                                  | 13       | 12         | 2         |
| 2       | 2022-23 | 1                                  | 38       | 37         | 3         |
| 3       | 2023-24 | 7                                  | 32       | 34         | 7         |
| 4       | 2024-25 | 7                                  | 20       | 25         | 2         |
| 5       | 2025-26 | 6                                  | 52       | 38         | 20        |

\*\* Inclusive of complaints of previous years resolved in the current year.

## Inclusive of complaints pending as on the last day of the year.