

### Annexure – C

Investor Complaints Data for Prabhudas Lilladher Pvt. Ltd.

CDSL – SEBI Registration No. IN-DP-439-2019 – Data for the Month End as on 30<sup>th</sup> June, 2026

| Sr. No. | Received from             | Carried Forward from previous month | Received During the Month | Total Pending# | Resolved* | Pending complaints for < 3 months | Pending complaints > 3months | Average Resolution time^ (in days) |
|---------|---------------------------|-------------------------------------|---------------------------|----------------|-----------|-----------------------------------|------------------------------|------------------------------------|
| 1       | Directly from Investors   | 2                                   | 4                         | 1              | 5         | 2                                 | 0                            | 2                                  |
| 2       | SEBI (SCORES)             | 0                                   | 0                         | 0              | 0         | 0                                 | 0                            | 0                                  |
| 3       | Stock Exchanges           | 0                                   | 0                         | 0              | 0         | 0                                 | 0                            | 0                                  |
| 4       | Other Sources (if any) DP | 0                                   | 0                         | 0              | 0         | 0                                 | 0                            | 0                                  |
|         | <b>Grand Total</b>        | <b>2</b>                            | <b>4</b>                  | <b>1</b>       | <b>5</b>  | <b>2</b>                          | <b>0</b>                     | <b>1.57</b>                        |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

#### Trend of monthly disposal of complaints

| Sr. No. | Month              | Carried forward from previous month | Received  | Resolved* | Pending# |
|---------|--------------------|-------------------------------------|-----------|-----------|----------|
| 1       | Apr-26             | 1                                   | 13        | 9         | 3        |
| 2       | May-26             | 3                                   | 14        | 17        | 2        |
| 3       | June-26            | 2                                   | 4         | 5         | 1        |
| 4       |                    |                                     |           |           |          |
| 5       |                    |                                     |           |           |          |
| 6       |                    |                                     |           |           |          |
| 7       |                    |                                     |           |           |          |
| 8       |                    |                                     |           |           |          |
| 9       |                    |                                     |           |           |          |
| 10      |                    |                                     |           |           |          |
| 11      |                    |                                     |           |           |          |
| 12      |                    |                                     |           |           |          |
|         | <b>Grand Total</b> | <b>6</b>                            | <b>31</b> | <b>31</b> | <b>6</b> |

\* Should include complaints of previous months resolved in the current month, if any

\*\* Should include total complaints pending as on the last day of the month, if any.

#### Trend of annual disposal of complaints

| SN | Year               | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|----|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1  | 2021-2022          | 0                                  | 16                       |                          | 16                             |
| 2  | 2022-2023          | 0                                  | 82                       |                          | 78                             |
| 3  | 2023-2024          | 29                                 | 103                      |                          | 100                            |
| 4  | 2024-2025          | 24                                 | 182                      |                          | 184                            |
| 5  | 2025-2026          | 20                                 | 147                      |                          | 147                            |
|    | <b>Grand Total</b> | <b>73</b>                          | <b>530</b>               |                          | <b>525</b>                     |

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**NSDL – SEBI Registration No. IN-DP-439-2019 – Data for the Month End as on 30<sup>th</sup> June, 2026**

| Sr. No. | Received from             | Carried Forward from previous month | Received During the Month | Total Pending# | Resolved* | Pending complaints for < 3 months | Pending complaints > 3months | Average Resolution time^ (in days) |
|---------|---------------------------|-------------------------------------|---------------------------|----------------|-----------|-----------------------------------|------------------------------|------------------------------------|
| 1       | Directly from Investors   | 0                                   | 0                         | 0              | 0         | 0                                 | 0                            | 0                                  |
| 2       | SEBI (SCORES)             | 0                                   | 0                         | 0              | 0         | 0                                 | 0                            | 0                                  |
| 3       | Stock Exchanges           | 0                                   | 0                         | 0              | 0         | 0                                 | 0                            | 0                                  |
| 4       | Other Sources (if any) DP | 0                                   | 0                         | 0              | 0         | 0                                 | 0                            | 0                                  |
|         | <b>Grand Total</b>        | <b>0</b>                            | <b>0</b>                  | <b>0</b>       | <b>0</b>  | <b>0</b>                          | <b>0</b>                     | <b>0</b>                           |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

**Trend of monthly disposal of complaints**

| Sr. No. | Month              | Carried forward from previous month | Received | Resolved* | Pending# |
|---------|--------------------|-------------------------------------|----------|-----------|----------|
| 1       | Apr-26             | 0                                   | 0        | 0         | 0        |
| 2       | May-26             | 0                                   | 0        | 0         | 0        |
| 3       | June-26            | 0                                   | 0        | 0         | 0        |
| 4       |                    |                                     |          |           |          |
| 5       |                    |                                     |          |           |          |
| 6       |                    |                                     |          |           |          |
| 7       |                    |                                     |          |           |          |
| 8       |                    |                                     |          |           |          |
| 9       |                    |                                     |          |           |          |
| 10      |                    |                                     |          |           |          |
| 11      |                    |                                     |          |           |          |
| 12      |                    |                                     |          |           |          |
|         | <b>Grand Total</b> | <b>0</b>                            | <b>0</b> | <b>0</b>  | <b>0</b> |

\* Should include complaints of previous months resolved in the current month, if any

\*\* Should include total complaints pending as on the last day of the month, if any.

**Trend of annual disposal of complaints**

| Sr. No. | Year               | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|---------|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1       | 2022-2023          | 0                                  | 0                        | 0                        | 0                              |
| 2       | 2023-2024          | 0                                  | 0                        | 0                        | 0                              |
| 3       | 2024-2025          | 0                                  | 1                        | 1                        | 0                              |
| 4       | 2025-2026          | 0                                  | 0                        | 0                        | 0                              |
| 5       | 2026-2027          | 0                                  | 0                        | 0                        | 0                              |
|         | <b>Grand Total</b> | <b>0</b>                           | <b>1</b>                 | <b>1</b>                 | <b>0</b>                       |