

Investor Grievance Redressal Escalation Matrix for Prabhudas Lilladher Private Limited- Stock Broker and Depository Participant/Research Analysts/ Investment Advisers

For Stock Broking Related Services

Details of	Contact Person	Address	Contact No.	Working Hours	Email Id
Customer care	Mrs. Sandhya Pujari	3rd Floor, Sadhana House, Worli, Mumbai - 400018	79681 58400	8.30 AM to 5.30 PM	grievance-br@plindia.com
Head of Customer care	Mr. Kuljeet Kataria	3rd Floor, Sadhana House, Worli, Mumbai - 400018	022-6632-2425	8.30 AM to 5.30 PM	kuljeetkataria@plindia.com
Compliance Officer	Ms. Swati Matkar	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2489	8.30 AM to 5.30 PM	co@plindia.com
CEO / Designated Director	Mr. Sandip Raichura	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2390	8.30 AM to 5.30 PM	sandipraichura@plindia.com

For Depository Participant Related Services

Details of	Contact Person	Address	Contact No.	Working Hours	Email Id
DP Services	Mrs. Sheetal Shivkar	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2453	9.30 AM to 6.00 PM	grievance-dp@plindia.com
Head of DP Services	Mr. Venkatakrishnan Iyer	3rd Floor Sadhana House, Worli, Mumbai – 400018	022-6632-2486	9.30 AM to 6.00 PM	venkatakrishnanlyer@plindia.com
Compliance Officer	Ms. Swati Matkar	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2489	8.30 AM to 5.30 PM	co@plindia.com
CEO / Designated Director	Mr. Sandip Raichura	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2390	8.30 AM to 5.30 PM	sandipraichura@plindia.com

For Investment Advisers (IA) and Research Analysts (RA)

Details of	Contact Person	Address	Contact No.	Working Hours	Email Id
Customer Care	Tushar Raut	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2362	8.30 AM to 5.30 PM	grievance-br@plindia.com
Head of Customer Care	Mr. Kuljeet Kataria	3rd Floor Sadhana House, Worli, Mumbai – 400018	022-6632-2425	8.30 AM to 5.30 PM	kuljeetkataria@plindia.com
Compliance Officer	Ms. Swati Matkar	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2489	8.30 AM to 5.30 PM	co@plindia.com
CEO / Principal Officer	Mr. Sandip Raichura	3rd Floor Sadhana House, Worli, Mumbai - 400018	022-6632-2390	8.30 AM to 5.30 PM	sandipraichura@plindia.com